



| Public Performance Tariff HM: | | Music on hold | | | | | | | | | | | | | | | | | | |
|--|--|----------------------|-------------------------------|---------------------------|-------|---------|-------|----------|--------|----------|---------|----------|---------|----------|----------|------------|-----------|------------|------|------------|
| Effective Date | This Tariff applies from 1 July 2017 | | | | | | | | | | | | | | | | | | | |
| What is licensed under this Tariff? | Protected sound recordings | | | | | | | | | | | | | | | | | | | |
| What uses are covered by this Tariff? | <p>This Tariff covers the playing of protected sound recordings (including from the radio or television) to telephone callers while they are waiting "on hold".</p> <p>Note: The protected sound recordings must not be used in any manner where it could reasonably be regarded as suggesting an approval, affiliation or endorsement by an artist or group of the licence holder's business or goods/services.</p> <p>Where protected sound recording are played to telephone callers while they are "on hold" (by any means other than television or radio), then at least 10 sounds recordings from different artists and groups must be played on a random loop.</p> | | | | | | | | | | | | | | | | | | | |
| What are the Licence Fees? | <p>The Licence Fees are calculated as specified in the table below, based on:</p> <ul style="list-style-type: none"> the number of external lines at each separate location operated by the licence holder; or for VOIP or cloud based systems, the caller capacity at each separate location. <table border="1"> <thead> <tr> <th>External Lines (per location)</th> <th>Annual Fee (per location)</th> </tr> </thead> <tbody> <tr> <td>1 – 2</td> <td>\$78.78</td> </tr> <tr> <td>3 – 5</td> <td>\$158.01</td> </tr> <tr> <td>6 – 10</td> <td>\$237.35</td> </tr> <tr> <td>11 – 20</td> <td>\$444.21</td> </tr> <tr> <td>21 – 50</td> <td>\$872.81</td> </tr> <tr> <td>51 – 100</td> <td>\$1,587.52</td> </tr> <tr> <td>101 – 200</td> <td>\$2,857.99</td> </tr> <tr> <td>200+</td> <td>\$4,763.79</td> </tr> </tbody> </table> <p>Organisations with a large number of premises should contact the PPCA Licensing Department to discuss corporate rates.</p> <p><u>Example:</u></p> <p>A retail business has a head office with 10 phone lines, and 3 outlets (each with 2 lines).</p> <p>The Licence Fee will be calculated as follows: \$237.35 for the head office and \$78.78 for each of the outlets = \$237.35 + (3 x \$78.78) = \$473.69</p> | | External Lines (per location) | Annual Fee (per location) | 1 – 2 | \$78.78 | 3 – 5 | \$158.01 | 6 – 10 | \$237.35 | 11 – 20 | \$444.21 | 21 – 50 | \$872.81 | 51 – 100 | \$1,587.52 | 101 – 200 | \$2,857.99 | 200+ | \$4,763.79 |
| External Lines (per location) | Annual Fee (per location) | | | | | | | | | | | | | | | | | | | |
| 1 – 2 | \$78.78 | | | | | | | | | | | | | | | | | | | |
| 3 – 5 | \$158.01 | | | | | | | | | | | | | | | | | | | |
| 6 – 10 | \$237.35 | | | | | | | | | | | | | | | | | | | |
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| 200+ | \$4,763.79 | | | | | | | | | | | | | | | | | | | |
| Licence Period | Annual | | | | | | | | | | | | | | | | | | | |
| Special conditions applicable to this Tariff | None | | | | | | | | | | | | | | | | | | | |

ALL LICENCE FEES UNDER THIS TARIFF ARE PAYABLE IN FULL, ANNUALLY IN ADVANCE. ALL AMOUNTS ARE INCLUSIVE OF GST.

PPCA will generally increase Licence Fees with effect from 1 July of each year, in line with the movement in the Consumer Price Index (CPI) since the date of the last increase or review. CPI increases will not be notified to Licensees separately, but will be applied to all invoices issued on or after 1 July in each year. Any increase in Licence Fees as a result of a broad or structural review of a Tariff will only be implemented following a period of consultation with the affected industry sector.