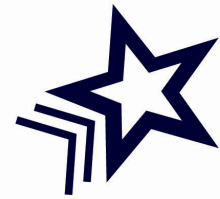


RETURN GOODS Claim



NORTH SUPPLY
BUSINESS COMMUNICATION SYSTEMS

RETURN SHIPPING ADDRESS:

NORTH SUPPLY BUSINESS COMMUNICATIONS
ATT: SERVICE CENTRE
PO BOX 80 BERRY, NSW 2535

RETURN GOODS RECEIVED FROM:

Company Name	
Contact	
Phone	
Email	

TYPE OF RETURN: Please Tick

<input type="checkbox"/>	RETURNING GOODS UNDER 30 DAY MONEY BACK GUARANTEE
<input type="checkbox"/>	RETURNING GOODS UNDER RETURN TO BASE (RTB) WARRANTY
<input type="checkbox"/>	RETURNING D.O.A GOODS
<input type="checkbox"/>	RETURNING GOODS FOR SERVICE NO LONGER UNDER WARRANTY

RETURN GOODS DETAIL: *PLEASE ENSURE THAT ALL ORIGINALLY SHIPPED PARTS ARE INCLUDED IN RETURN*****

MODEL	
Serial #	
Attached Purchase Proof	
Detail all return Parts	
Reason for Return	

General Return Terms & Conditions for ALL RETURN TYPES

- North Supply will not accept goods for return without a copy of Proof of Purchase.
- Goods returned without a signed Return Claim Form are not accepted
- North Supply serial number labels must be not be tampered with. Any removal or tampering with Serial numbers voids warranty.
- Unauthorised repair or upgrade voids warranty.
- All return transit costs are to be covered by customer.
- Disconnection & Reconnection to LU is the responsibility of the customer.
- Unless a unit is dead on arrival and in this case must be received within 7 days of invoice date, goods remain the property of your customer and will be processed by the relevant manufacturer of agent as soon as possible. North Supply will not be liable for any loss, whether material or not of such goods
- Customised Goods specifically ordered in, must be fully paid for prior to delivery and cannot be returned or exchanged without express approval from North Supply in writing
- North Supply reserves the right to refuse any returns that:
 - are incomplete or missing parts; or
 - are not returned in their original packaging,
 - show signs of physical damage to the product or its packaging.
 - are received with incomplete documentation.
 - that do not have a serial number

I have read & understand the North Supply General Return Terms & Conditions		
_____	__/__/__	_____
Name of Authorised Approver	Date	Signature of Authorised Approver

Please refer to specific warranty condition on warranty card supplied with goods.

OFFICE USE ONLY #

CRN	CASE#	REP	RECD	WAR	Q	RET

